



KS AuthentiCare

Common Terminology

Term/Acronym	Meaning/Use
835	The electronic remittance advice (RA) that the MMIS system provides to each provider reporting the adjudication status of each claim submitted
837	The electronic billing file that KS AuthentiCare submits each weekday night to MMIS on behalf of each provider
Activities	Those specific tasks that a worker performs for the client that make up the service (procedure). For a list of services that require activity codes and the specific activity codes, see Appendix A.2 of this User Manual.
Case Manager	Responsible for assessing for eligibility, referring to needed services, monitoring services, follow-up, and Plan of Care (POC) entry into KMAP/MMIS to create the authorizations for services to be provided to the client. Includes Targeted Case Managers.
Claim	Each episode of service captured in KS AuthentiCare. Each will have a unique claim number auto-assigned by the system. Claims may be entered into KS AuthentiCare by the IVR, web or mobile device.
Client	The individual receiving services under the applicable waiver; usually known as the consumer, the customer or the beneficiary.
Client Services	The First Data help desk that can assist KS AuthentiCare users. Information of contacting them is located in Chapter 14 of this User Manual.
Event	For those providers who use the Scheduling functionality in KS AuthentiCare, an event is a visit scheduled in advance for service for a client.
First Data	The company that operates KS AuthentiCare for the State of Kansas.
IVR	Interactive Voice Response system used by KS AuthentiCare; pre-recorded information that the Worker interacts with via touch tone phone when calling a designated toll-free number. For more information, see Chapter 10 of this User Manual.
Mobile Device	A GPS enabled mobile device (smart phone) can be used under certain circumstances to record services provided for a client. For more information, see Chapter 11 of this User Manual.
MMIS	Also known as KMAP or HP; the entity that maintains information on enrolled clients and providers and that processes claims submitted for payment. Much of the data shown in KS AuthentiCare is from the MMIS system. MMIS updates data in KS AuthentiCare each week night via secure file transfer.



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Provider	The provider agency or FMS provider that is authorized to provide services for a client. Each provider has a unique Medicaid provider ID. If a provider company has multiple locations, each is considered a unique provider as each has a unique Medicaid provider ID = service location indicator (letter suffix).
Service	The procedure provided for the client under the waiver. For a list of the services where the provider must use KS AuthentiCare, see Appendix A.1 of this User Manual.
State Staff or State	State staff who will have access to information in KS AuthentiCare are staff at the Kansas Department on Aging and staff at the Kansas Department of Social and Rehabilitation Services who oversee the Physical Disability (PD), MR/DD, Traumatic Brain Injury (TBI) and Technology Assisted (TA) Waivers.
Sub-Role	The KS AuthentiCare initial administrator user at each provider location/FMS provider will create additional users and assign them a sub-role which defines what information they can access and what actions they can take on the KS AuthentiCare website. The sub-role each uses is assigned allows them to do their designated work while assuring that all data is maintained in a private and secure manner. For a description of each sub-role, see Appendix A.4 of this User Manual.
Worker	The Worker is the employee of the provider who actually provides the service to the client. May also be known as Attendant, PA (Personal Assistant) or Direct Support Worker (in self-directed care). Each worker is assigned a unique 5-digit Worker ID number for each provider and/or provider location they work for to use when recording services via the IVR, web or mobile device.